



## KCVA Events

### Dr. Martin Luther King, Jr.

**Day**

1/20/14

*Observed*

Regular clinics will be closed. ER  
will operate as usual.

### Patient Orientation

1/22/14 at 9:30 am

Hall of Heroes

RSVP 816-922-2321

### Chronic Disease Self- Management Workshop

Next Session:

3/13 – 4/17

Thursdays: 9am – 11am

To Register:

816-861-4700 x57927

## Stockings for the Holidays

Over 140 stockings were delivered to inpatients at our medical center during the holiday season. Our generous employees donated stockings filled with items such as puzzle books, toiletries, gloves, hats and socks.

Each year the response from our staff is overwhelming. This generosity creates excitement, big smiles and appreciation from our hospitalized Veterans and their families. Thank you to all the employees

helped make our Veterans' holiday season a bit more festive this year. This small gift for our Veterans is our way of saying thank you for your service.



Free Wi-Fi is now available  
in most patient care areas,  
Learning Center,  
and Cafeteria.

## New Mobile Medical Unit Schedule

Trenton, MO	Every Tuesday
Warrensburg, MO	3rd Wednesday of the Month
Olathe, KS	1st Thursday of the Month
Carrollton, MO	2nd Thursday of the Month
Bolivar, MO	4th Thursday of the Month

**COMING SOON**



# Honor Annex

**Will start seeing patients April 14<sup>th</sup>, 2014**

*Thank you to the Chiefs for Visiting our Veterans!*



## 2013 Year in Review

Number of Veterans Served	47,405
Number of Outpatient Visits	496,285
Number of Discharges	6,557

## Patient Centered Care Initiatives

• Veteran 4 Veteran Navigators	• Postcard Appointment Reminders
• Expanded Clinic Hours	• Patient Orientation
• Wireless Access for Guests	• Welcome Centers

## Safeguarding Your Veteran Identification Card (VIC)

Veterans are warned to keep their VIC safe and secure. Some bar code readers, including those available as applications on cell phones, can scan the bar code on the front of the card, and reveal the Veteran's social security number. This could make the Veteran subject to identity theft if the card is lost or stolen.



## Veteran 4 Veteran Navigators

10 Veterans are volunteering to assist Veterans and their family members in navigating the medical center programs and locations. They are also staffing the Valor Building Welcome Desk from 7:30 – 9:00, Monday-Friday. This program kicked off on Sep 4<sup>th</sup> and to date they have assisted over 250 Veterans. Their office is located across from the Chaplain Office and they can be reached at x52887.

## Kansas City VA Medical Center

816-861-4700

[www.kansascity.va.gov](http://www.kansascity.va.gov)

## Veterans Crisis Line

1-800-273-8255



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